

# ...YOUR CONSULTANT



**ESTHER  
CHONG, MBA**

*Esther is located in Irvine*



Esther is a Sr. Consultant at Enterey with experience in the Medical Device and Health Services industries. She has worked at a global level proving to be a strong communicator and proven success working with cross-functional and cross-cultural teams.

Esther holds a bachelor's degree in Biological and Political Sciences from the University of California, Irvine and an MBA from The Paul Merage School of Business at University of California, Irvine.

## RELEVANT EXPERIENCE

### PROCESS IMPROVEMENT:

- Utilized lean methodologies, including root cause analyses and process mapping, to understand barriers to successful performance in Federally Qualified Health Centers across Orange and Los Angeles Counties.
- Ensured standardization and integration between programs by supporting process and quality improvement efforts along the medical and dental lines of business.

### TEAM LEADERSHIP:

- Set up a new organizational structure in Panamá for the Site Planning department to serve all of the LATAM market and Customer Project Management group within Philips Healthcare.
- Led and supervised a group of 6 Drafter/Designers, supporting the learning curve, growth and maturity in developing a service-oriented organization through continuous improvement surpassing targets since the first month of inception.

## COMMUNICATION:

- Provided technical and strategic support to Project Managers and Account Managers regarding structural and electrical requirements and issues resulting in reducing complications and turn-around times for installations
- Contributed as a member of the Global Site Planning leadership team to the development, planning, execution and monitoring of the strategic direction of Global Supply Chain.

## PROJECT MANAGEMENT:

- Create and manage timelines, budget and resources and oversee project end to end project implementation.
- Effectively led global cross functional team, which included regulatory, clinical, device development to reach FDA submission on time on a commercial drug product

## EDUCATION:

University of California Irvine, Irvine, CA

- Masters in Business Administration
- B.S. in Biological Science
- B.A. in Political Science